

Supplier Training Courses

Category:	STO Flanking Measures - Supply Side Measures
Tool-ID:	4.3.1
Type:	Recommendations
Date:	January 2009
Developer:	INETI
Language(s):	English
Size:	3 pp
Description:	Training courses for customers, dealers, installers, designers and planners are a way of good application of the quality principles of customers focus and involvement of people (see ISO 10014:2006). So, it is strongly suggested that suppliers use training courses for focus group (ISO 10014:2006, clause 5.3, Do), as a way of dissemination and market penetration of their products. This tool describes a general approach for a training course for suppliers.
Link/Download:	www.solarordinances.eu

See www.solarordinances.eu for more information on solar thermal ordinances and the ProSTO project.

The ProSTO project is supported by:



The sole responsibility for the content of this document lies with the authors. It does not necessarily reflect the opinion of the European Communities. The European Commission is not responsible for any use that may be made of the information contained therein.